

# H??NG D?N S? D?NG 3CX

- [PHIÊN BẢN IOS](#)
- [PHIÊN BẢN ANDROID](#)
- [PHIÊN BẢN WINDOWS](#)
- [CHUYỂN CUỘC CHO SỐ MÁY NHÁNH KHÁC](#)

# PHIÊN BẢN IOS

**Bước 1:** Tải app 3CX trên App Store



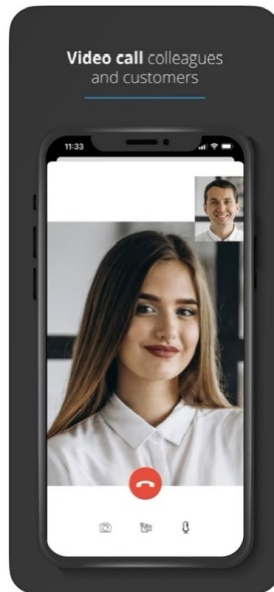
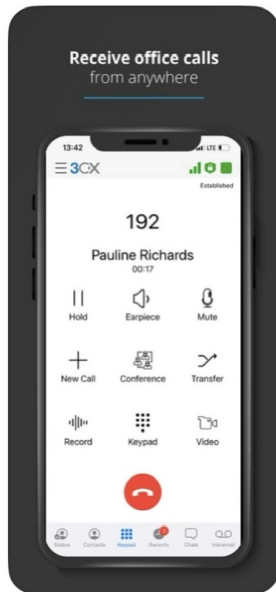
**3CX**  
Kinh Doanh



★★★★☆ 38

3CX

Kinh Doanh



13:28

22%

## License Agreement

Agree

### END USER LICENSE AGREEMENT 3CX PHONE SYSTEM SOFTWARE

Introduction: 3CX Ltd, 3CX USA Corp. and 3CX Software DMCC or any other related company or affiliate of 3CX Group ("3CX") the Licensor is willing to

#### **"3CX" muốn gửi thông báo cho bạn**

Thông báo có thể bao gồm cảnh báo, âm thanh và biểu tượng. Bạn có thể định cấu hình trong Cài đặt.

Từ chối

**Cho phép**

the 3CX Phone System Software available under any other terms or subject to any other conditions.

Before you choose the "Agree" button

13:28

22%

Welcome to 3CX  
Work from Anywhere!  
Let's get you set up.

1:41

3CX

Established

192

Lia Shelton

00:45



**"3CX" muốn truy cập vào micrô.**

3CX uses Microphone for audio  
SIP calls

Từ chối

Cho phép

Record

Keypad

Video



Log into your Web Client and press on the QR code icon next to the dialer

### Install the 3CX App!

Voice/Video call and chat with colleagues

1. Install the [iOS](#) app

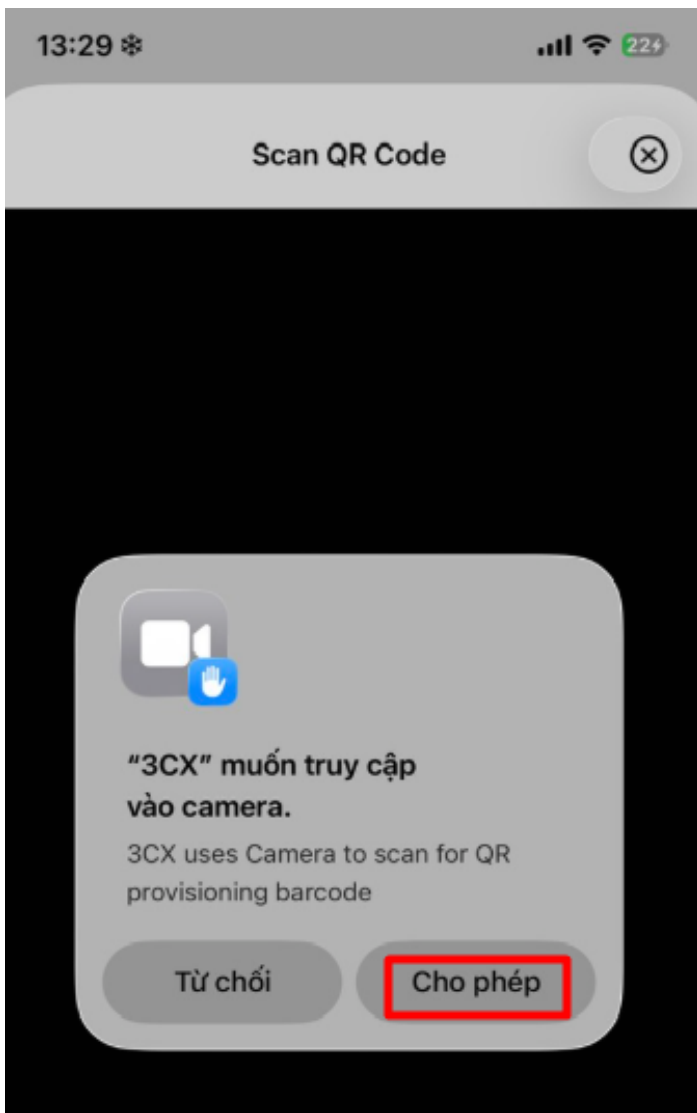


2. Open the app and point your phone to this QR code



OK

SCAN QR CODE



**Bước 2:** Quét mã do **phòng CNTT và CDS** cung cấp

# Install the 3CX App!

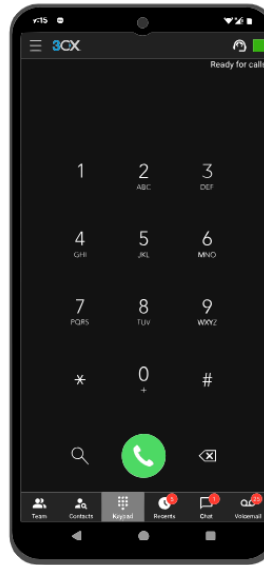



Voice/Video call and chat with colleagues

1. Install the [iOS](#), [Android](#) or [Windows](#) app



2. For Android and iOS app, point your phone to this QR code. Windows, go [here](#) to configure your softphone



 This QR code allows a single provisioning attempt. Click [Refresh](#) to generate a new QR code.

**Bước 3:** tài khoản có trạng thái **Ready for Calls** --> kết nối đến tổng đài hoàn tất

13:29 \*

📶 📶 224



Ready for Calls



1

2

3

ABC

DEF

4

5

6

GHI

JKL

MNO

7

8

9

PQRS

TUV

WXYZ



0

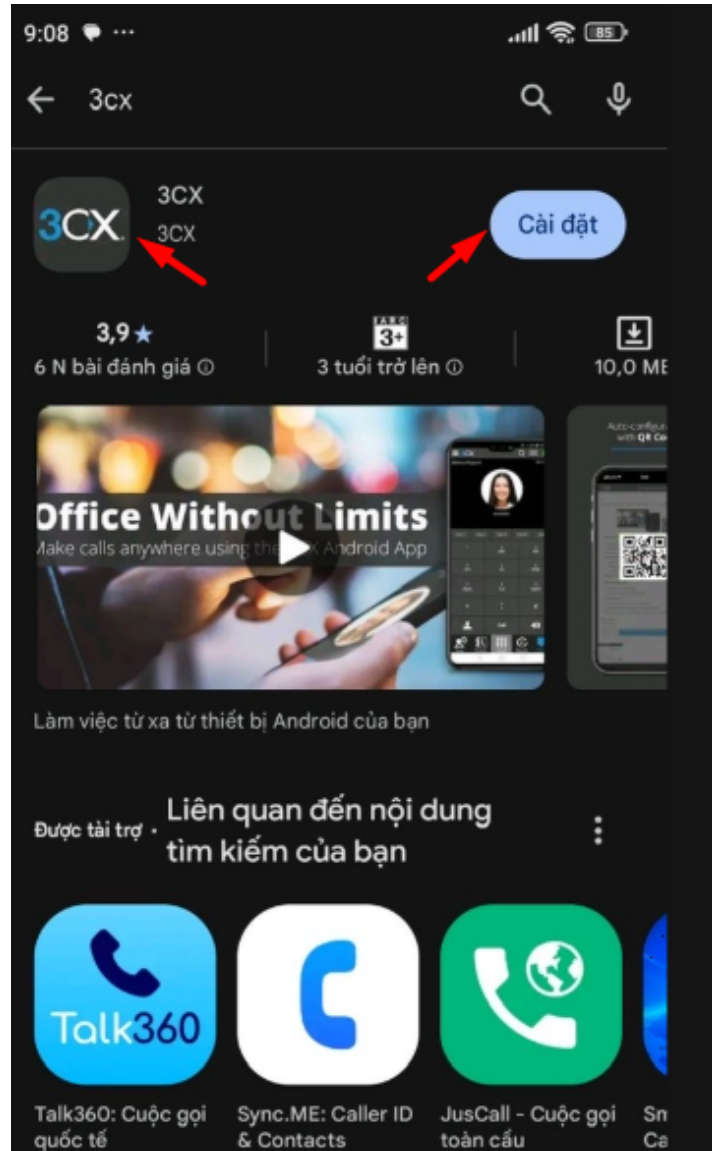
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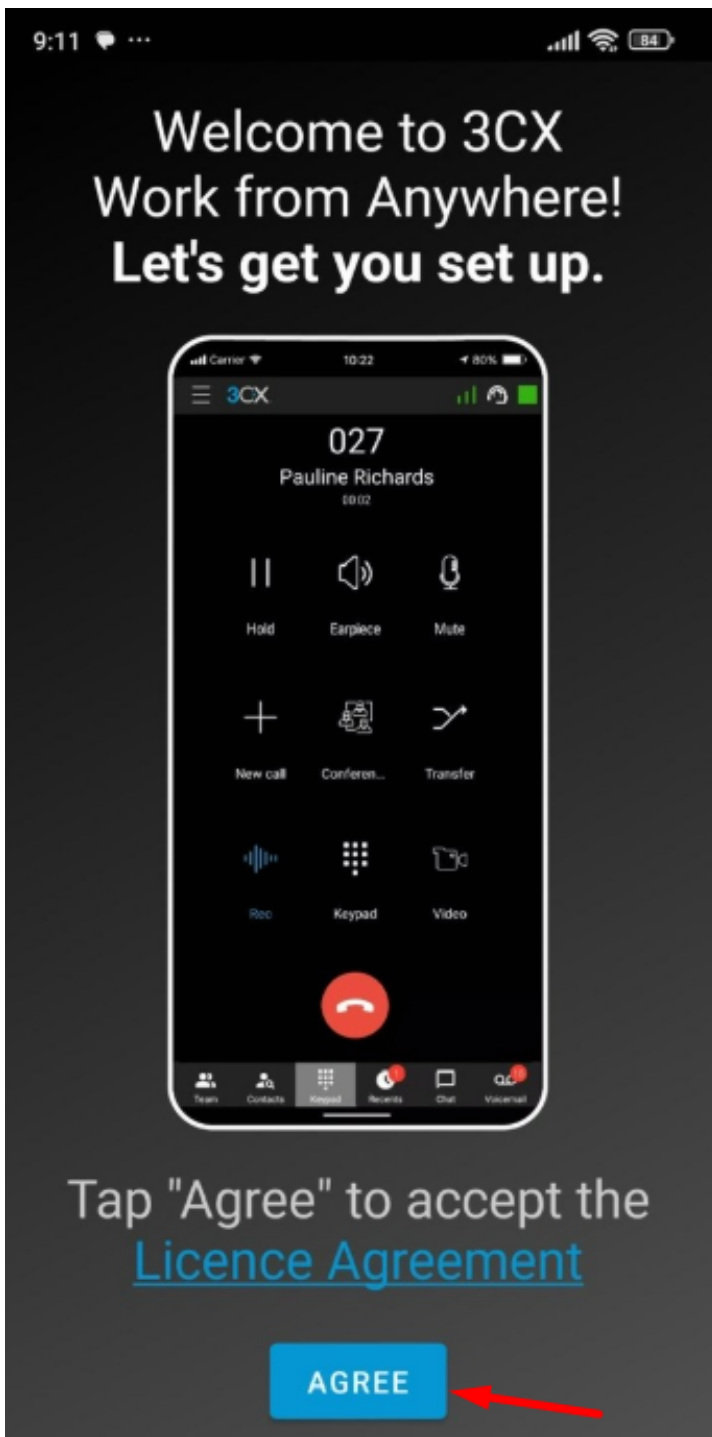
+



# PHIÊN BẢN ANDROID

**Bước 1:** Cài đặt 3CX trong CHPlay





**Bước 2:** Quét QRCode do phòng CNTT và CDS cung cấp.

Log into your Web Client and press on the QR code icon next to the dialer

### Install the 3CX App!

Voice/Video call and chat with colleagues

1. Install the [Android](#) app



2. Open the app and point your phone to this QR code



OK

SCAN QR CODE



9:16



Log into your Web Client and  
press on the QR code icon  
next to the dialer

### Install the 3CX App!

Voice/Video call and chat with colleagues

1. Install the [Android](#) app



2. Open the app and point your phone to  
this QR code



Cho phép 3CX chụp ảnh và quay  
video?

TRONG KHI DÙNG ỨNG DỤNG

CHỈ LẦN NÀY

KHÔNG CHO PHÉP

9:18



# Hello CTV\_SV Telesales 07

One last step! To start calling, grant 3CX  
the permissions required to properly  
make and manage your calls



Cho phép 3CX thực hiện và quản lý  
cuộc gọi điện thoại?

**CHO PHÉP**

KHÔNG CHO PHÉP

One last step! To start calling, grant 3CX the permissions required to properly make and manage your calls



Cho phép 3CX ghi âm?

TRONG KHI DÙNG ỨNG DỤNG

CHỈ LẦN NÀY

KHÔNG CHO PHÉP

**Bước 3:** tài khoản có trạng thái **Ready for**

**Calls** --> kết nối đến tổng đài hoàn tất

9:19



☰ 3CX



Ready for Calls



1

2

3

ABC

DEF

4

5

6

GHI

JKL

MNO

7

8

9

PQRS

TUV

WXYZ

\*

0

#

+



Team



Contacts



Keypad



Recents



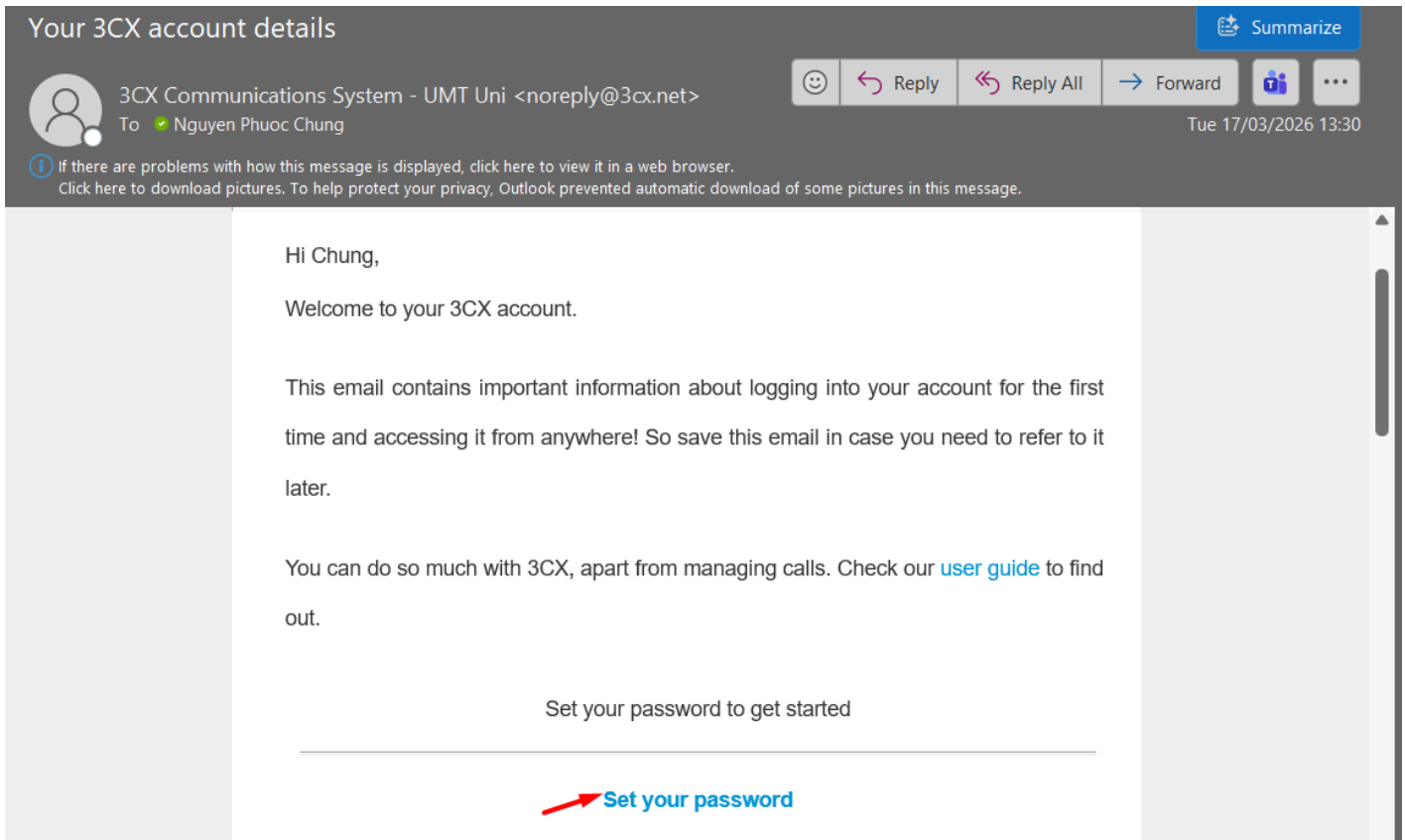
Chat



Voicemail

# PHIÊN B?N WINDOWS

**Bước 1:** Hệ thống tạo tài khoản và gửi email để người dùng thiết lập mật khẩu --> chọn **Set your password** --> nhập mật khẩu.



Your 3CX account details

3CX Communications System - UMT Uni <noreply@3cx.net>  
To: ✓ Nguyen Phuoc Chung

Tue 17/03/2026 13:30

Summarize

Reply Reply All Forward

If there are problems with how this message is displayed, click here to view it in a web browser.  
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Chung,

Welcome to your 3CX account.

This email contains important information about logging into your account for the first time and accessing it from anywhere! So save this email in case you need to refer to it later.

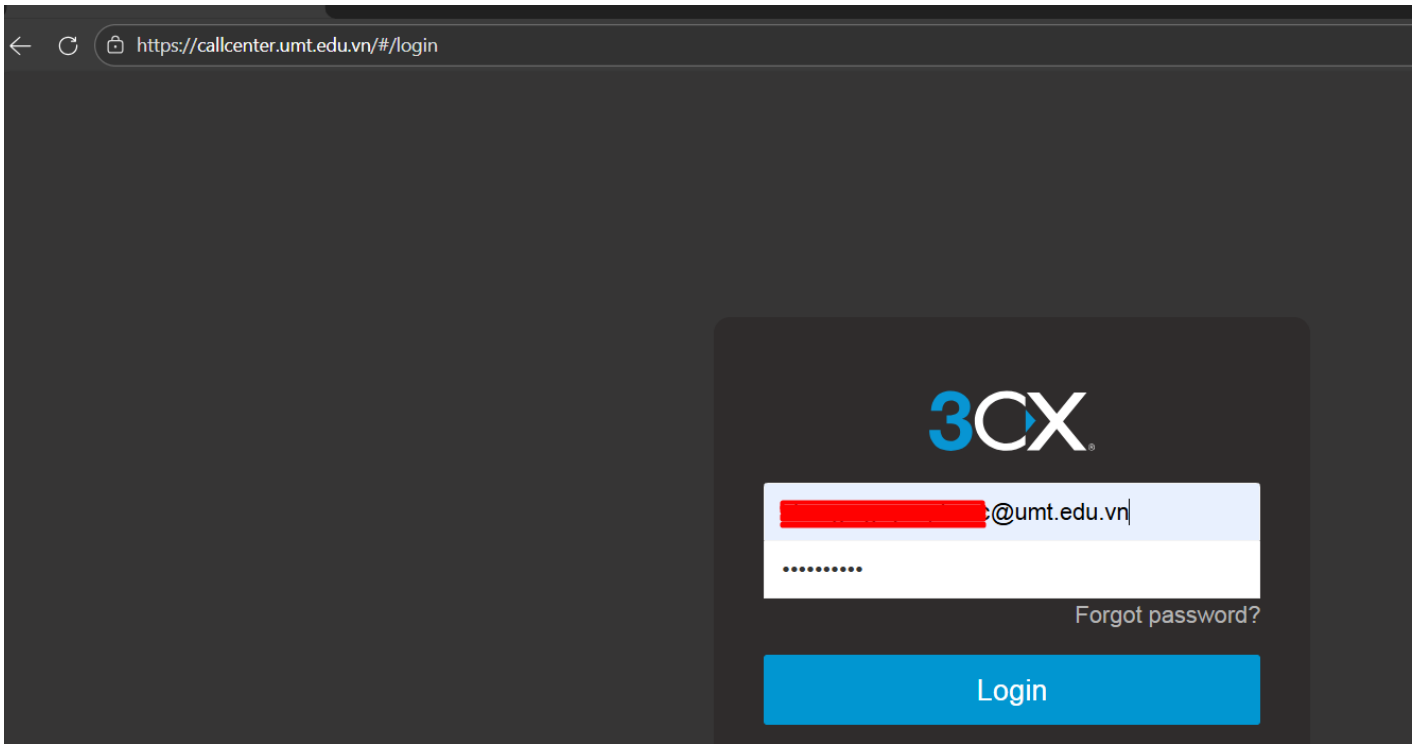
You can do so much with 3CX, apart from managing calls. Check our [user guide](#) to find out.

Set your password to get started

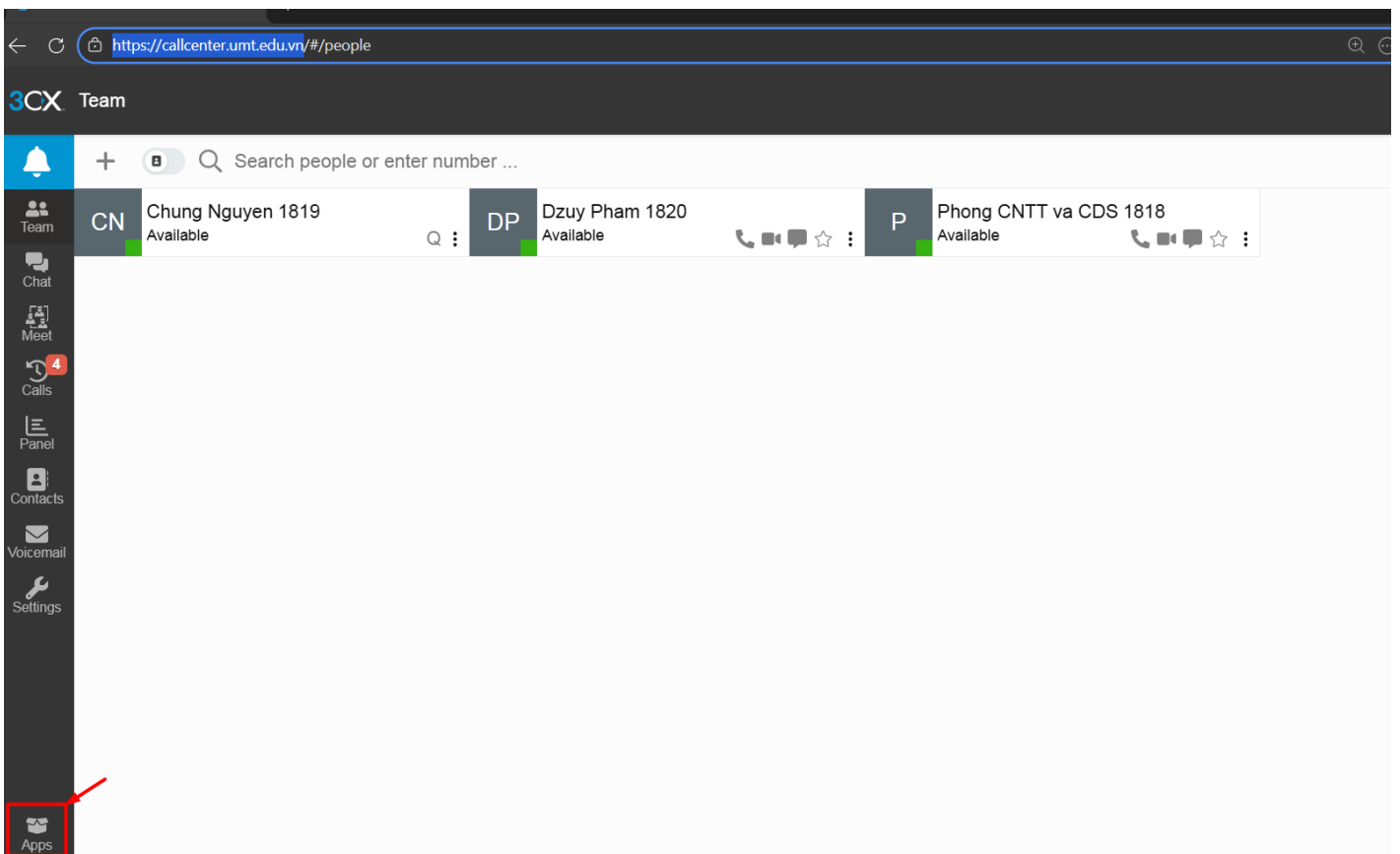
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[Set your password](#)

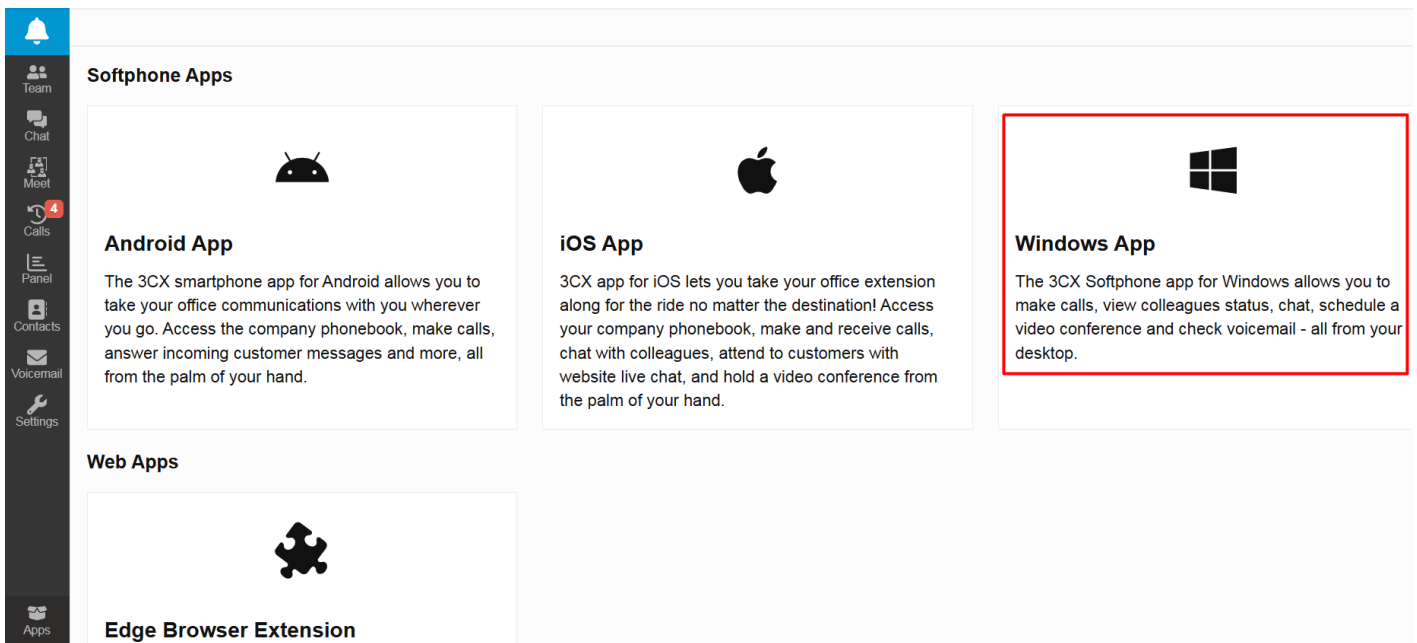
**Bước 2:** Đăng nhập vào Webclient qua link <https://callcenter.umd.edu.vn/>



### Bước 3: Click Apps



### Bước 4: chọn Windows App để tải xuống.



## Bước 5: Chọn Windows App

# Install the 3CX App!



Voice/Video call and chat with colleagues

1. Install the [Windows App](#) or search "3CX" using Microsoft Store



2. Once installed, provision the app using the Provision button

Provision

OK

**Bước 6:** chọn Get để bắt đầu cài đặt.



# 3CX

3CX Software DMCC

2.9 ★ | 37 ratings | Productivity

The 3CX Softphone notifies users in real-time of incoming calls and enables easy call management from their desktop. Users can set their status, view CRM & phonebook...

Open



Parental Control Info



EVERYONE

In-App Purchases, Users Interact

**Bước 7:** chọn **Provision** để kết nối tài khoản đến tổng đài.

## Install the 3CX App!



Voice/Video call and chat with colleagues

1. Install the [Windows App](#) or search "3CX" using Microsoft Store



2. Once installed, provision the app using the Provision button

Provision

OK

**Bước 8:** Khi cài đặt thành công => Nhập các thông tin trong email vào app như hình dưới:

3CX URL

Login Credentials

[Forgot password?](#)

Or Sign in

## Set your password to get started

**Set your password**

### Account Details

1. Your extension number is **1821**
2. 3CX URI: **https://callcenter.umt.edu.vn**
3. Check your voicemail by dialing **9999**
4. Your voicemail PIN is **590679**
5. Share your 3CX Talk link for free calls.  
<https://callcenter.umt.edu.vn/callus/#nguyenhuhieu>
6. Host virtual meetings in your personal meeting space:  
<https://callcenter.umt.edu.vn/meet/nguyenhuhieu>

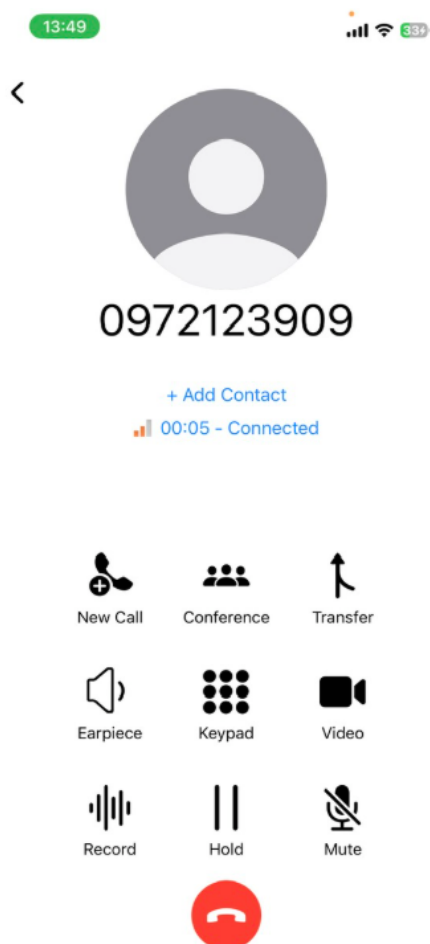
### Work from Anywhere with our Apps

#### iOS & Android

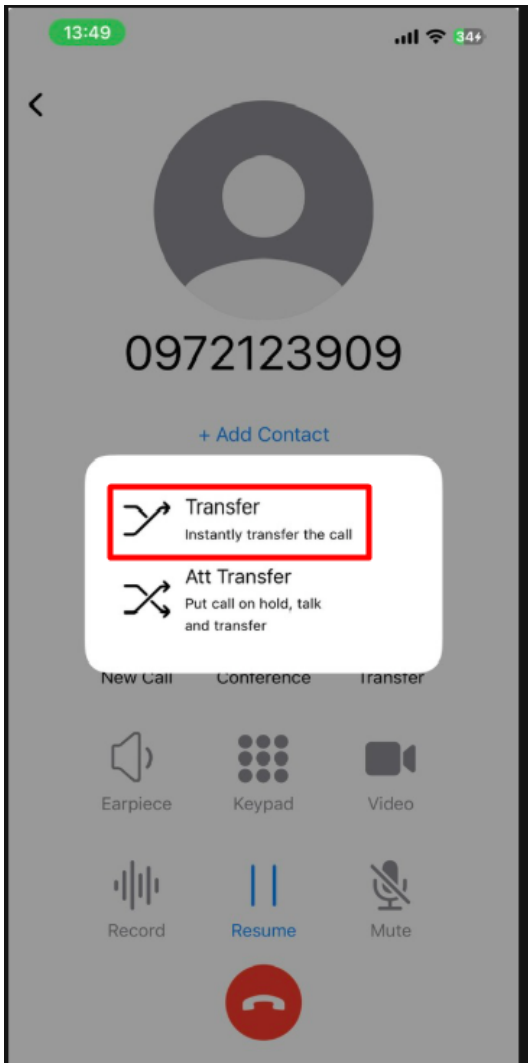
1. Install the [iOS](#) or [Android](#) app.
2. Log into your Web Client and click on the QR code in the top right corner.
3. Scan the QR code from your smartphone and you're all set!

# CHUYỂN CUỘC CHO SỐ MÁY NHÁNH KHÁC

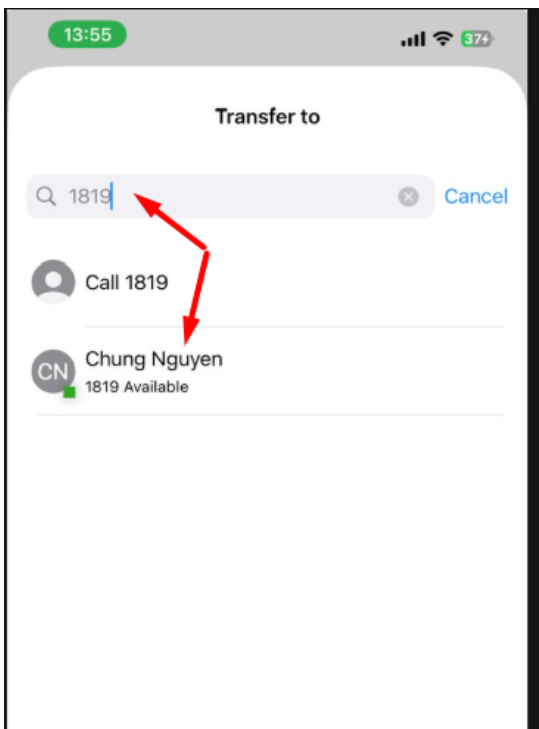
**Bước 1:** Nhận cuộc gọi từ bên ngoài.



**Bước 2:** Chọn Transfer để chuyển tiếp cuộc gọi cho số máy nhánh nội bộ.



**Bước 3:** nhập tên hoặc số máy nhánh cần chuyển.



**Bước 4:** Chuyển thành công qua số máy nhánh **1819**.

